

Security, Privacy and Compliance

Gotransverse helps companies ensure their data security processes are up to date with a suite of robust security features and policies—we are dedicated to ensuring our customer's data is safe at all times.



Compliance and Security at Gotransverse

In today's climate, data security is top of mind for most companies, and rightly so. For many companies in the last decade, data breaches have led to legal and financial nightmares—not to mention broken customer relationships. Consumers want to ensure their personal information is kept private at all times, and in order for companies to earn their users' trust, they need to be sure they're handling that data properly and securely.

Gotransverse undertakes regular audits and assessments to ensure we maintain compliance and certification for SOC 1 & 2, PCI DSS Level 1 and Privacy Shield. This ensures that we are storing and managing data properly for our clients and their customers.

We prioritize data security not only for you, but for your customers as well. We understand that staying up to date with certifications, vulnerability patching, privacy regulations, and standards can be time-consuming, costly, and confusing, so we consider it our job to take that burden off your shoulders.

Key Features

- ✓ Automated log checks
- ✓ IDS & SIEM in all data centers
- ✓ PCI DSS, SOC 1 Type II & SOC 2 Type II
- ✓ Disaster Recovery/Business Continuity

Trusted in the Industry

Our customers are among the most rigorous security compliance companies in the world—FinTech companies like IPC and Flextrade, communication companies like Telstra’s Belong and Zenkey, and media companies like eBay Classifieds and Mediaocean.

Auditing & Encryption

- Audit logs of data input or changed via UI and API for all updates
- Automated log checks
- All data in transit is encrypted, sensitive data is encrypted while at rest
- All off site backups are encrypted

Network Security

- Solid segregation of production zone from other network zones within the organization
- Strong password policies across all systems
- Intrusion Detection System & Security Information Environment Management implemented in all data centers (prod and non-prod)
- All changes track back to ticket
- Separation between application developers and platform operations

PCI Certification

- PCI Zone Hardened / Data Encrypted
- Monthly Vulnerability Scans
- Quarterly External and Internal Penetration Tests via 3rd Party
- Annual Company Wide Security Training
- Annual OWASP Developer Training
- Annual Audit

Annual SOC type II and SOC 2 type II

- Security Review of each Release
- Evidence of Policy Adherence
- Annual Audit



Disaster Avoidance

- N+1 or 2N at all layers of application
- Elastic scaling to prevent overload in high volume systems
- Task morphing: app servers dedicated to tasks but quickly switchable to other functions
- Deployed across multiple availability zones in a region
- Servers targeted to 65% capacity under normal load

Disaster Recovery

- Recovery Point Objective of less than 5 minutes
- Recovery Time objective of less than 24 hours
- Annual testing of DR site failover

Ready to get started?

Get a customized demo with a billing expert.

Request a Demo

About Gotransverse

Gotransverse provides cloud-based software that enables companies in any industry to operate as a subscription business model, including the often challenging aspects of usage-based pricing and monetization at massive scale. Founded by globally recognized billing experts, we offer an intelligent billing and subscription management platform that automates the subscription order-to-cash process, including billing, rating, collections, mediation, analytics, and revenue recognition.

gotransverse.com | [866.654.1617](tel:866.654.1617) | info@gotransverse.com